

How to find us

KAG Advocacy service
are

- » **Free**
- » **Independent**
- » **confidential**
- » **non judgemental**

*You will be
listened to and treated
with
respect*

If you would like the support of an
advocate then please contact us at:

Surrey Office
KAG Advocacy
Ramsay House
West Park, Epsom
Surrey KT19 8PB
Tel: **01372 205849**
Email: surrey@kag.org.uk

or

Kingston Office
KAG Advocacy
Siddeley House
50 Canbury Park Road
Kingston upon Thames
Surrey KT2 6LX
Tel: **020 8549 1028**
Email: rights@kag.org.uk

Web: www.kag.org.uk

KAG
ADVOCACY

Advocacy
Support

**FOR PEOPLE USING THE
SURREY
DRUG AND ALCOHOL
TREATMENT SERVICE**

What is Advocacy?

We all have times when we feel vulnerable but when you are battling with drug or alcohol problems you may feel particularly alone and unsupported.

An advocate can help by supporting you to speak up or by representing you if you feel unable to do so.

KAG Advocacy is an independent organisation.

The service offers you the opportunity to talk to an advocate in confidence about your concerns .

We won't tell you what to do or judge you. We can help you to say what you want and to make decisions.

How will Advocacy help?

What can an advocate do to help?

- » help you write letters and make phone calls
- » help you fill out forms
- » help you plan or prepare for meetings
- » support you at meetings
- » help you get relevant information
- » help you understand how things may affect you
- » help you know your rights
- » help you to challenge decisions
- » help you make complaints
- » help you access appropriate services and other sources of support

The advocate will listen to what you want to say or do and then assist you to express yourself in circumstances where you find it difficult.

How to contact KAG Advocacy

You can contact us by:

- » telephone
- » email
- » asking a family member or a professional to refer you
- » post

To promote, protect and uphold the rights of vulnerable people